

ORDER DATE	ORDER NUMBER	NAME

FRESCOBOL CARIOCA

RIO DE JANEIRO

<input type="checkbox"/>	TICK TO RETURN WHOLE ORDER	RETURN CODE
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PLEASE FILL OUT RETURN OR EXCHANGE REASON DETAILS BELOW:

	PRODUCT CODE	QTY.	SIZE	COLOUR	REFUND PLEASE TICK	REASON CODE	EXCHANGE PLEASE TICK	NEW SIZE	NEW COLOUR
1									
2									
3									
4									
5									

REASON FOR RETURN CODE

- A. LOOKS DIFFERENT TO IMAGE ON SITE
- B. ORDERED MORE THAN ONE SIZE
- C. ARRIVED TOO LATE
- D. ARRIVED FAULTY
- E. DOESN'T FIT PROPERLY
- F. DOESN'T SUIT ME
- G. INCORRECT ITEM RECEIVED
- H. PARCEL DAMAGED ON ARRIVAL

RETURN OR EXCHANGE SOMETHING FOR FREE

ITEMS CAN BE RETURNED UNUSED, IN THEIR ORIGINAL CONDITION FOR FREE. EXCHANGES ONLY APPLY FOR THE SAME ITEM IN A DIFFERENT SIZE OR COLOUR. PLEASE ENSURE ORIGINAL TAGS REMAIN ATTACHED.

SEND YOUR UNWANTED ITEMS BACK FOR FREE USING



HOW TO RETURN TO US

1. PLACE YOUR ITEMS BACK IN THE FRESCOBOL PACKAGING.
2. COMPLETE THIS FORM AND PLACE INSIDE YOUR PARCEL.
3. ATTACH YOUR PRE-PAID RETURNS LABEL TO THE OUTSIDE OF YOUR PARCEL (YOU'LL FIND THIS INSIDE YOUR INVOICE SLIP).
4. ARRANGE YOUR COLLECTION VIA DHL.

FOR MORE INFORMATION:
 CLICK: WWW.FRESCOBOLCARIOCA.COM/RETURNS
 EMAIL: RETURNS@FRESCOBOLCARIOCA.COM
 CALL: +44 (0) 20 7792 5049

